Lily Marie Sinnamon / 10 Susan Drive / Stafford Spring, CT 06076 / 860-684-2850

To: Trustee Cotton M. Cleveland, Trustee Linda Dorcena Forry, Trustee Gregory M. Jones, Trustee Loretta D. Keane, Trustee John Y. Kim, Trustee David H. Long, Trustee Daniel J. Nova, Trustee Frederica M. Williams

CEO Joseph Nolan, Jr., Attorney Callahan, Director of Meter Infrastructure Kellogg

CC: PURA, CT Office of Consumer Counsel, CT Attorney General, CT Representative Kurt Vail

Subject: Letter of OUTRAGE (July 1, 2024)

After nearly 800 days of pulsing from the broadcasting electric meter that Eversource placed on my home in May 2022, my nervous system has become so impaired that even autonomic activities such as breathing require concentration. Using supplemental oxygen this frequently takes its own toll on my body. My health is worsening daily.

I told the addressees of this letter about all of my many pre-existing health conditions in numerous communications during 2022 and 2023 and yet you did not take the simple step to re-install the safer hybrid electromechanical meter. I opened a case with PURA in 2022 and they said only Eversource can fix this. I opened a case with the CT Office of Consumer Counsel, and they say that only Eversource can fix this. I opened a case with the CT Attorney General and even they said that only Eversource can fix this. So why have **you** not taken action to correct this? I am in unspeakable pain every day since that meter was installed.

Attorney Callahan's letter of 1/30/2023 said that Eversource would close my case, that there is no requirement that they honor my Americans with Disabilities Act accommodation request, that they do not care at all about the health damage they may have caused, not even to the point of engaging with me about it. Letters were then written to the Trustees and none of you seemed to have interceded on my behalf. All I have asked is that the less injurious meter be placed on the house, so I can heal, and I am told it is impossible. Eversource would rather preserve their arbitrary policies than to accommodate the core health requirements of one of their most delicate customers.

Eversource's own Human Rights Policy[1] states that it would provide electricity in a safe manner, with respect for customers' fundamental human rights, and to treat those customers with dignity while working toward a fair and just outcome, especially for negative environmental impacts. Eversource has not lived up to its own policy in this situation.

> *… Eversource aspires to be an industry leader in protecting our environment while providing our customers with the essential services they expect – **safely** and reliably **delivering electricity**, natural gas and water. Meeting or surpassing compliance with all applicable environmental regulations is not only Eversource's responsibility, but also central to our sustainability commitments and demonstrates **the respect we have for our stakeholders' fundamental human rights** to natural resources such as clean water and clean air.*
>
> *… At Eversource, equity means **engaging all stakeholders, including our customers** and*

1 https://www.eversource.com/content/residential/about/investors/corporate-governance/human-rights-policy

> *communities, **with respect and dignity while working toward fair and just outcomes**; especially for those burdened with economic challenges, racial inequity, **negative environmental impacts** and justice disparities.*

Understand this: my two year forced confinement, in the single room furthest from that pulsing meter, has isolated me from my social, religious and medical communities. I am a prisoner in my own home!

I ask each Board Member: What are **you** doing to help preserve my life from this meter?

I ask the CEO: What are **you** doing to help preserve my life from this meter?

Yours Truly,

Lily Sinnamon

Enc: August 17, 2022 Letter to Eversource and others
Enc: January 2023 Response from Eversource Attorney Callahan
Enc: February 2023 Response Letter to Eversource Attorney Callahan
Enc: NY State Smart Meter Opt-out Bill