Dominion Energy®
Powering Your Every Day.™

March 24, 2026

[redacted]
Via electronic mail [redacted]

Re: [redacted]

[redacted]

Beginning in June 2024, Dominion Energy has attempted to access your property to perform the necessary maintenance on our metering system. Unfortunately, we have been unable to complete this requirement due to your failure to allow access to the company's equipment.

This letter serves as the final notice regarding this matter. Failure to contact our office and set up a time for maintenance completion in the next 10 days and allowing access to the property will result in disconnecting your electric service.

As stated in the Public Service Commission Regulation for Electric Service, No. 103-325:

D – Each customer shall provide and maintain at his expense a suitable and convenient place for the location of meters, where they will be readily accessible at any reasonable hour for the purpose of reading, testing, repairing, etc., and such other appliances owned by the electrical utility and placed on the premises of the customers shall be so placed as to be readily accessible at such times as are necessary, and the authorized agent of the electrical utility shall have authority to visit such meters and appurtenances as such times as are necessary in the conduct of the business of the electrical utility.

If it becomes necessary to disconnect the service, reconnection of service after such an event will be subject to a $175.00 reconnection charge for electric service.

We do not wish to inconvenience our customers, so we are asking that you contact our

schedule an appointment. Please note all appointments must be completed within **ten (10) business days**. The South Carolina Office of Regulatory Staff is available at 1-800-922-1531 to investigate and review any unresolved disputes between you and Dominion Energy South Carolina.

We trust it will not be necessary to take such an action and look forward to hearing from you. If you have not made the arrangements necessary to complete the maintenance work **April 06, 2026**, service will be scheduled for disconnection on **April 07, 2026.**

Thank you,

Cindi G. Hux

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